

CHUCK E. FOCUS

- Celebrate Accomplishments - Share Knowledge - Spread Culture -

Company Wide Sales Growth

Restaurant	2018	2019	YOY%
Grand Junction, CO #708	\$7,204	\$16,138	124.0%
Rohnert Park, CA #399	\$20,374	\$35,901	76.2%
Boardman Park, OH #552	\$24,537	\$40,850	66.5%
Brentwood, CA #783	\$13,941	\$21,371	53.3%
Laguna Hills, CA #378	\$25,540	\$39,027	52.8%
Kooser, CA #404	\$23,479	\$35,648	51.8%
Vernon Hills, IL #342	\$27,028	\$40,987	51.6%
Langley, BC #847	\$14,954	\$22,394	49.8%
Chicago Darien, IL #685	\$22,319	\$33,326	49.35%
N. Little Rock, AR #304	\$17,827	\$26,365	47.9%

District Sales Growth

District	Region	WTD%
Adam Shafran	Western	29.4%
Wayne Casey	Western	25.1%
Eric Montes	Northeast	23.9%
Dustin Gasper	Northeast	14.7%
Troy Watring	Northeast	14.6%
Brian Pitre	Southeast	11.8%
Louis Deignan	Western	11.6%
South Chicago, IL	Northeast	10.2%
Daniel Smoote	Southeast	9.9%
Frank Ramirez	Southeast	6.8%

Birthday Sales Growth

Restaurant	2018	2019	WTD%
Vernon Hills, IL #342	22.6%	42.8%	20.2%
Brick, NJ #500	12.5%	31.9%	19.4%
Flint, MI #323	10.0%	28.1%	18.1%
Salisbury, MD #771	10.0%	27.6%	17.6%
Frederick, MD #770	14.2%	30.8%	16.6%
King of Prussia, PA #543	28.1%	43.1%	14.9%
Doylestown, PA #762	22.4%	37.0%	14.7%
Mobile, AL #560	9.9%	23.2%	13.4%
Wilkes Barre, PA #533	11.5%	24.8%	13.3%
Grapevine, TX #854	22.7%	35.9%	13.3%

Tesser Remodels Sales Growth

Restaurant	2018	2019	YOY%
El Paso, TX #852	\$16,615	\$29,517	77.6%
FM 1960, TX #032	\$20,374	\$35,901	76.2%
Fort Smith, AR #301	\$24,008	\$35,006	45.8%
Newark, CA #321	\$23,530	\$33,683	43.1%
Indy Castleton, IN #096	\$20,200	\$27,375	35.5%
Las Vegas SE, NV #311	\$20,558	\$26,425	28.5%
Foothill Ranch, CA #371	\$23,298	\$29,731	27.6%
Grand Rapids, MI #828	\$25,737	\$32,104	24.7%
Monroeville, PA #537	\$18,694	\$22,375	19.7%
Paducah, KY #113	\$18,763	\$22,404	19.4%



Team Sterling has done it once again, as they get to announce their next Sapphire Pin Earner, Kennya Vasquez! Through Kennya's 3 year journey with Chuck E., she has been a star in the making. She makes it a priority to bond with the birthday star so they have the best day ever. Thank you Kennya, for all you do. Your Sapphire Pin is very much deserved!

~ Our host Kennya stayed with the party and also assisted with giving out the goodie bags. She was great! ~

~ The kids had a blast. ~

~ Kennya our Party Hostess made the evening extra special by being kind and attentive. ~

Congratulations to Gayla Bell, the next Sapphire Pin Earner for Team Montgomery #608! We all couldn't be more proud of Gayla and her accomplishments over the past 3 1/2 years she has been part of the Chuck E. family. She is a true gamer at heart, as she is always challenging the birthday star's at a match in the gameroom. You will always find Gayla with a smile on her face and a positive attitude in her heart. Thank you Gayla for all you do, your Sapphire pin is very much deserved!

~ We enjoyed being able to relax while the kids played together and had fun. Our

host Gayla was awesome she took care of everything. ~

~ The staff was helpful and friendly. Gayla was fantastic. ~

~ Gayla was very professional and attentive to everyone in the birthday party.

The atmosphere was fun and energetic. I will come here time and time again. ~



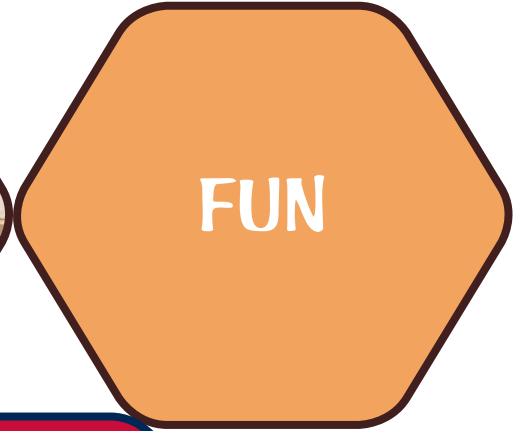
The Support Center will be closed on Monday, May 27th, 2019
in observance of Memorial Day.

We will re-open for normal business hours on Tuesday, May 28th, 2019

Week 19
May 24, 2019

WHAT'S GOIN' ON

- Highlight Moments -



Submit your highlight moments to myfavoritefun@cecentertainment.com

MILESTONES-

- Reach and Achieve! -

Derrick Hightower ~ 474

Elisha Ricketts ~ 637

Rina Ortega ~ 858

Raylene Akers ~ 962

Guadalupe Reyes ~ 585

Martha Diaz
Cast Member #461
15 Years

Scott Whitsel
Dist. Tech Mgr #775
15 Years

Rhonda Rogers
Sr. Cash Specialist
20 Years

Kim Hoagland
Director, Sales Center
20 Years



Tyler Hunt

Team Naperville #097
Troy Watring, AD

~ Our Party Server did a great job! She was very friendly and very helpful. ~



Ashley Charron

Team West Hills #461
Steve Charlebois, AD

~ Our host was on constant communication with us letting us know what was occurring every step of the way. Very sweet and friendly. ~



Emery Crowe

Team Chattanooga #
Jim Hamblen, AD

~ Our party host Emery was very attentive and did an excellent job. She made sure that we had everything we needed and went above & beyond to make our experience the best it could be. ~



Savannah LeBlanc

Team Lake Charles #709
Brian Pitre, DM

~ Savannah was a great party host, everything was awesome. My guests loved it and definately will have another party here again. ~



Alonna Garmley

Team Latham #520
Shawna Vazquez, DM

~ The host Alonna made this party amazing. I never had to do a thing. She got drinks, served food, entertained. I would do this again. Thank you for a great party! ~



DEAR CHUCK E...

- You're the BEST! -

I wanted to take a moment to commend one of your staff members. I reserved and had a birthday party for my 6 year old grandson Casey on Sunday, the 29th of March. Grace was our hostess and she was awesome. She was **extremely attentive, answered all of our questions, and smiled all the way through it.** She really was the perfect hostess.

Southeast
Baton Rouge, LA #767
RVP Bill Eich
DM Brian Pitre
Sr. GM Derrell Mathes
Cast Member Grace



We just went to your sensory friendly Sunday for the first time today. I just wanted to say thank you! Our son LOVES Chuck E. Cheese but it's usually overwhelming for him, and he can't stay very long. **He had a great time today, and stayed for over an hour.** We've seen quite a few companies advertise events like this, but they do them, quite frankly, as a way to drum up business on a slow day. Your event **genuinely was meant for special needs kids and their families to enjoy themselves.** Thank you!

Northeast
Cherry Hill, NJ #498
RVP Chris Kelly
DM Jon Fiorentine
GM Julia Kleber



I wanted to send a message to express our appreciation for the staff at this location. They were **very helpful, informative, and made our daughter's birthday party a great success** (and so easy for us). Our hostess, Rowan, was great to deal with. **She was great to deal with timing and making our guests comfortable.**

Western
N. Edmonton, AB #835
RVP Jim Brawley
DM Frank Cassar
GM Maria Montefalcon
Cast Member Rowan



HAPPY BIRTHDAY Helen!



The Support Center helped ring in Helen's Birthday with games, cake, and photo opportunities with the Birthday Girl!

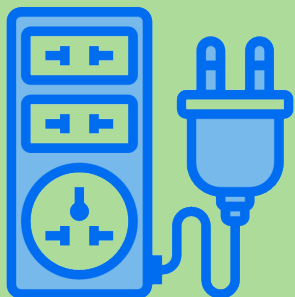


THE MORE YOU KNOW...

Risk Management

Tip of the week:

Ensure that all electrical outlets that are not in use have protective childproof covers placed in them.



Learning & Development

Training Materials Online Portal Is Now LIVE!

L&D ordering is now digital!

The power is now in **EVERYONE'S** hands to place **your own orders** for:

- Manuals
- Checklists
- SMTS
- Posters
- Pins - check it out for exciting design updates!

And more, and all in a one-stop shop!

For further details on how to get set up on the site and place orders, please refer to the communication sent out by L&D this morning.

Questions? You can reach out to your Regional L&D Manager at learning@cecentertainment.com



Facilities

Avoid Trip Charges for Un-needed Work

If you submit a work order, and later find your store tech has fixed the issue, be sure to cancel your work order.

If you do not cancel the order, the vendor will show up for service, which would make you responsible for the service charge. This charge could be up to \$300 or more.

Canceling the work order in Verisae AND calling the vendor to verify they got your cancellation can avoid these un-needed charges.



Star Awards Getaway 2019



Congratulations to all the recipients!

CAREER GROWTH OPPORTUNITIES

General Manager

S. Birmingham, AL	707
Fullerton, CA	325
Valencia, CA	355
El Monte, CA	428
Wichita, KS	962
Slidell, LA	693
Salisbury, MD	771
Rochester, MN	798
Rochester, NY	517
New Hartford, NY	646
Yonkers, NY	653
Sharonville, OH	738
S. Austin, TX	951
Janesville, WI	728

Tech Manager

Jonesboro, AR	668	Columbus, IN	670
Redwood City, CA	108	Ft. Wayne, IN	946
N. Fresno, CA	364	Largo, MD	532
Lynwood, CA	377	Springfield, MA	476
Monrovia, CA	390	Everett, MA	755
MacArthur Park, CA	397	Southgate, MI	713
San Jose, CA	404	Omaha, NE	733
Huntington Beach, CA	406	Jersey City, NJ	484
Diamond Bar, CA	409	Hempstead, NY	527
Long Beach, CA	769	Bronx Terminal, NY	641
Vista, CA	784	Cincinnati Colerain, OH	561
Superior, CO	711	Tulsa, OK	891
Jonesboro, GA	601	Norman, OK	893
Savannah, GA	605	Madison, TN	068
Fayetteville, GA	615	Austin, TX	586
Darien, IL	685	Midland, TX	928
Indy Castleton, IN	096	Beaumont, TX	930

District Level

District Technical Manager
Madison, TN #068



Peter Piper Pizza

Las Vegas, NV #1256

peter
piper
pizza

To view all open Chuck E. Cheese positions, visit www.chuckecheese.com/careers

To view all open Peter Piper Pizza positions, visit <http://www.peterpipercareers.com/search-jobs.html>

